



Privacy Policy

The privacy of your personal information is essential to Casa (“the Company”). This policy was developed to explain how we collect, safeguard, use and disclose your personal information.

Casa is responsible for all your personal information under our control, and we have a designated individual who addresses privacy matters within our organization.

Policy Scope

This policy applies to anyone who provides Casa with personal information, by any method, to use our services. This policy outlines how Casa collects, manages, uses and shares the personal information you have provided.

How We Collect Your Personal Information

We collect your personal information upon your request for information regarding our services and your completion of our application form.

Personal Information We Collect

During our application process and your stay, we will collect the following Personal Information from you:

- Name
- Email Address
- Home Address
- Phone Number(s)
- Date of Birth
- Nationality
- Flight Information
- Emergency Contact
- Parent/Legal Guardian information
- Health Information
- Special Needs for Accommodation service

Website Visitors

We provide visitors to our website an opportunity to contact us by filling out an online form with the following information:

- Name
- Email Address
- Message

You communicate with us when you correspond with us through email or texting.

How Personal Information Is Used

Personal information we collect from you is used for the following:

- to provide our services to you
- sending you confirmation emails
- processing payment
- sending you a satisfaction survey

Asking for Your Consent & Sharing of your Information

We may collect, use and share your personal information as described in the policy to service providers we have retained to provide our services to you and the school you attend as needed.

We will not collect any of your personal information without your knowledge and consent. We will not use or share your personal information other than described in this policy, except where permitted or required by applicable laws or regulatory requirements.

How We Protect Your Personal Information

Casa has put reasonable administrative and organizational measures in place to protect and safeguard your personal information from being lost, disclosed or accessed by unauthorized people. However, if you feel your personal information has been compromised, contact our designated person indicated under our *Inquiries, Concerns and Requests for Access* section of this Policy.

How We Keep Your Information Accurate

Casa needs to ensure the personal information we collect from you is accurate, up-to-date and complete for the purpose it is being used. At your written request, Casa will provide you with access to your personal information.

Retention of Your Personal Information

We actively retain your personal information indefinitely.

Disposal of Your Personal Information

When your personal information is destroyed, Casa will ensure to take all reasonable safeguards to protect your personal information during this process.

If You have Inquiries, Concerns or Requests for Access

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Revisions to this Privacy Policy

Although most changes are likely minor, “the Company” may change this Privacy Policy occasionally and at our sole discretion. We encourage our visitors to frequently check our privacy page on our website for any changes to our privacy policy. Your continued use of this site after any change in this privacy policy will constitute your acceptance of such changes.